

## Who To Call

### 1. Trash/Dumpster/Recycle – Vendor “GFL”

#### i. DO NOT CALL THE NUMBER ON THE DUMPSTERS!

- ii. Be sure that GLF is your trash provider.
- iii. Contact Tikiaa Armstrong for all trash and recycle issues.
  - i. [tikiaa.armstrong@gflenv.com](mailto:tikiaa.armstrong@gflenv.com) and copy [nicktrusch@boddienoell.com](mailto:nicktrusch@boddienoell.com)
    - 1. Have your store name, unit number & address in the included in the email.
  - ii. Office Number: (877)-649-2783
- iv. If GFL is not your trash and/or recycle provider, you should contact the city/county directly for any needs.

### 2. McLane

#### i. ROCKY MOUNT DC:

- i. For **AFTER** the **drop off** and **signing** for McLane Truck orders, Main Phone: 252.450.6190 option 1 or email [rockymountcustomerservice@mclanefs.com](mailto:rockymountcustomerservice@mclanefs.com) and copy [nicktrusch@boddienoell.com](mailto:nicktrusch@boddienoell.com).
- ii. For any other McLane issues that affect your delivery and service, contact Nick Trusch, [nicktrusch@boddienoell.com](mailto:nicktrusch@boddienoell.com)

#### ii. Salisbury DC:

- i. For **AFTER** the **drop off** and **signing** for McLane Truck orders, Main Phone: 800.729.3702 or direct dial 704.603.9500 or email [salisbirypl@mclanefs.com](mailto:salisbirypl@mclanefs.com) and copy [nicktrusch@boddienoell.com](mailto:nicktrusch@boddienoell.com).
- ii. For any other McLane issues that affect your delivery and service, contact Nick Trusch, [nicktrusch@boddienoell.com](mailto:nicktrusch@boddienoell.com)

#### iii. Frankfort DC:

- i. For **AFTER** the **drop off** and **signing** for McLane Truck orders, Main Phone 800-877-3108 or direct dial 502-695-5888 or email [mfs\\_frankfortpotentiallist@mclanefs.com](mailto:mfs_frankfortpotentiallist@mclanefs.com) and copy [nicktrusch@boddienoell.com](mailto:nicktrusch@boddienoell.com).
- ii. For any other McLane issues that affect your delivery and service, contact Nick Trusch, [nicktrusch@boddienoell.com](mailto:nicktrusch@boddienoell.com)

### 3. Grease Removal

- i. For **Cooking Oil**, Please email Gil Stephens [gilstephens@boddienoell.com](mailto:gilstephens@boddienoell.com), [craig.rivers@darlingii.com](mailto:craig.rivers@darlingii.com) and [alicia.swain@darlingii.com](mailto:alicia.swain@darlingii.com)
  - i. Have your store name, unit number & address in the email also.

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- ii. For **Grease Traps**, please contact Gil Stephens [gilstephens@boddienoell.com](mailto:gilstephens@boddienoell.com) and or the Help Desk [helpdesk@boddienoell.com](mailto:helpdesk@boddienoell.com)
  - i. Have your store name, unit number & address in the email also.

### 4. Pest Control - Ecolab

- i. If you have an outbreak of a pest, CALL 800-3251671
  - i. Please keep me in the loop with an email on the situation, [nicktrusch@boddienoell.com](mailto:nicktrusch@boddienoell.com)

### 5. Dish Machine – Ecolab

- i. Please call 1(800) 529-5458
- ii. If it is an emergency, please contact Craig Howard at [craig.howard@ecolab.com](mailto:craig.howard@ecolab.com) CC [nicktrusch@boddienoell.com](mailto:nicktrusch@boddienoell.com)

### 6. Aramark

- i. You can call in your orders **800-970-0006** or use the website <https://www.vestisuniforms.com/BNE/wgweb.dll>
- ii. Using email for orders , log in with your **BNE Store Number** for both Username & Password **example: [bne1021 for username and bne1021 for password](#)**
  - i. If you are not able to log in then please email [uniforms-boddienoell@aramark.com](mailto:uniforms-boddienoell@aramark.com) and CC [nicktrusch@boddienoell.com](mailto:nicktrusch@boddienoell.com)
  - ii. In the email, please have your **store name and number along** with your **store's address**.

### 7. Bennett Uniforms (Crew Outerwear) Ordered by GM

- i. To order outwear for your crew please use <https://www.bennettuniform.com/ecommerce/boddienoell/bne/grid/>
- ii. If you are having any problems with your clothing orders, please email **Jewel Martin** at: [jewel@bennettuniform.com](mailto:jewel@bennettuniform.com)

### 8. SDS Hazardous Communication Manuals, Spray Bottles, Racks for Spray Bottles, Squeegees & Yellow SDS Hazard Communication Binders

- i. To order the just the yellow SDS hazard communication binders or if you need a complete SDS hazard communication binder with the SDS chemical sheets for your units, please email [ssdcorders@ecolab.com](mailto:ssdcorders@ecolab.com) and CC myself [nicktrusch@boddienoell.com](mailto:nicktrusch@boddienoell.com)

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- ii. If you need spray bottles, rack, squeegees etc, email [ssdcorders@ecolab.com](mailto:ssdcorders@ecolab.com) and CC myself [nicktrusch@boddienoell.com](mailto:nicktrusch@boddienoell.com)
- iii. In the email, please have your **store name and number along with your store's address.**

### 9. NetChef / Crunch Time

- i. For any issues related to NetChef/Crunch Time, please contact the **Help Desk (252)-451-2063**

### 10. Trimark (smallwares + Marquee Letter)

- i. Place orders on Trimark website <https://www.trimarketplace.com/>
- ii. If you have website problems or order questions, contact Elizabeth Kelly [Elizabeth.kelly@trimarkusa.com](mailto:Elizabeth.kelly@trimarkusa.com) CC me [nicktrusch@boddienoell.com](mailto:nicktrusch@boddienoell.com)

### 11. AirGas (Co2)

- i. For any outage or Co2 issue, please call Airgas's 24/7 Customer service number **800-772-8144 ext 1**
- ii. If you are told outage will take 2-3 days to fill, contact [nicktrusch@boddienoell.com](mailto:nicktrusch@boddienoell.com)

### 12. Light Bulbs (Capital Electric)

- i. Contact your DM to order lightbulbs from the website.

### 13. First Aid

- i. For orders, please find the order guide in Live Reporter under Paper Forms.
  - i. You can email your orders here: [249Office@Cintas.com](mailto:249Office@Cintas.com)
  - ii. You can call in your orders here: 704-697-8463